IT:n johtaminen organisaatiomyllerrysten keskellä

KRISTIINA LAMMILA, CIO 25.11.2021





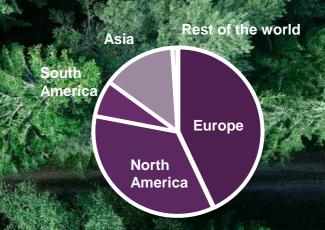
Ahlstrom-Munksjö



Global leader in sustainable and innovative fiber-based solutions

What we do

- Fibers are at the core of what we do and the common denominator for our products and solutions
- Natural fibers represent 95% of our total fiber use
- We offer custom made specialized fiber-based materials
- Our value proposition is based on innovation, quality and service
- Our offering contributes to a more sustainable everyday life





& Furniture

Public

1

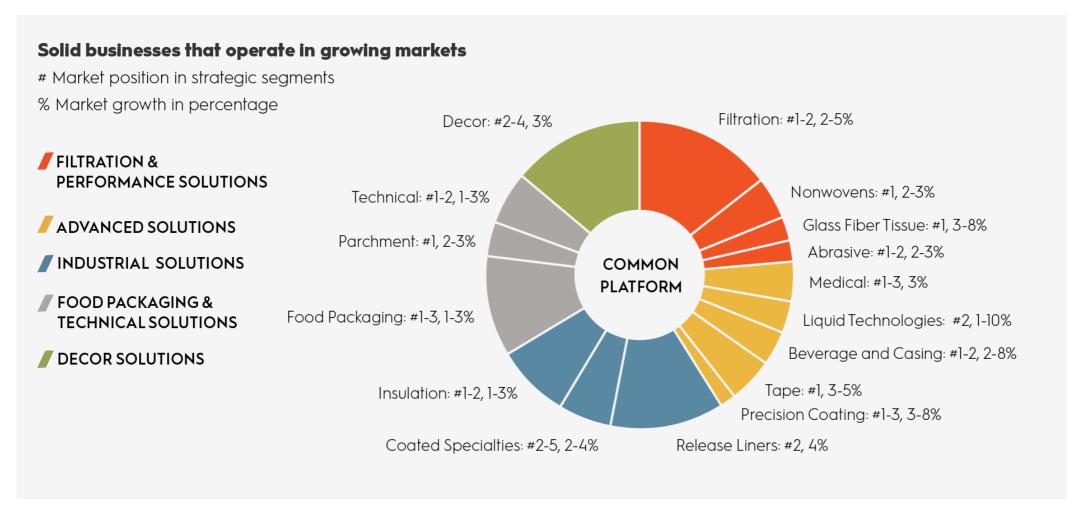
Global presence with 45 plants in 14 countries

- Global network of sales offices and
 45 plants in 14 countries
- Approximately 7,800 employees
- More than 6,000 customers in over
 100 countries
- Net sales of approximately EUR2.7 billion
- Head office in Helsinki, Finland





Leading positions in chosen growth segments







Our People

Working at Ahlstrom-Munksjö means taking part in a community that is value-driven, caring and welcomes diversity. Through our Smart and Diverse Work, we encourage an innovative mindset to positively influence the work-life balance, build motivation and increase engagement among our people.

7,850+ EMPLOYEES

52 NATIONALITIES 80% EMPLOYEE ENGAGEMENT INDEX

82%
ARE PROUD
TO WORK HERE

82% CULTURE INDEX

82%
FEEL SUPPORTED
BY THEIR MANAGER





Leadership is key to our success

We strive for excellence at all levels of the organization. Our six Culture Cornerstones (left) describe our current strengths and form the foundation for developing our culture of success.

Through our five Leadership Development programs (below) we offer our employees the opportunity to grow and further their careers.

JUMP

Young professionals with demonstrated success and desire to grow

PIONEER

New managers getting their first role leading others

NICE

Developing female leadership

LAUNCH

Plant managers Top leaders









LEAD



Yrityksen muutosmatka



Our strategic transformation continues

Strategic alternatives for Decor Divestments of fine art paper and glass reinforcement businesses Acquisition of filter converting business

Accelerated value creation
Customer and commercial excellence
Collaborative synergies and cost efficiency
Digital business transformation
Continuous portfolio development

Expera and Caieiras acquisitions and integration

 - 2016
 2017
 2018
 2019
 2020
 2021

Ahlstrom and Munksjö Creating a growth plaseparately focused on profitability improvement and deleveraging Creating a growth plaseparately focused on through the merger of Ahlstrom & Munksjö and deleveraging

Creating a growth platform Strategic growth investments and improved costs efficiency through the merger of

Net sales
Comparable EBITDA
Employees

Munksjö 2015 Ahlstrom 2015 Expera 2017 Caieiras 2017

EUR 1.1bn EUR 1.1bn EUR 616m EUR 76m EUR 94m EUR 105m EUR 61m EUR 12m 2,900 3,300 1,870 350



Ahlstrom-Munksjö 2020

EUR 2.7bn EUR 334m 7,800



Public

10

Main milestones on our journey

2014 – 2016 Ahlstrom turnaround

2014 – 2016 Munksjö development

2017 Ahlstrom and Munksjö merger

2018 Expera and Caieiras acquisition

2020 Program Stella started

Business platform renewal, incl. ERP & MES

02/2021 Company new ownership

2021 Extensive transformation agenda





IT:n muutosmatka



Ahlstrom-Munksjö IT transformation journey 2014 – 2020

Tech Mahindra arrangement based on strong partnering setup & agreement

IT Management setup continuous development

2015
Ahlstrom IT
transition to
Tech Mahindra

2015
Transformation project

2016
OrderPlan and
CarelMill
transition to
Tieto

2018
Munksjö IT
transition to
Tech Mahindra

Expera and Caieiras IT transition to Tech Mahindra

2019/2020



Ahlstrom-Munksjö IT journey – Main projects 2016 – 2020

2016

Business
applications
development projects
Infrastructure
development projects

2017

Osnabrück carveout
Ahlstrom-Munksjö
Day 1

2018

Sirius

Expera Day 1

Caieiras Day 1

300 Person years projects

2019

Sirius

Large IT project portfolio

Operational IT work initiation

Stella preparations & negotiations

2020

Program Stella

Infrastructure development

Caieiras SAP merger

Operational IT setup



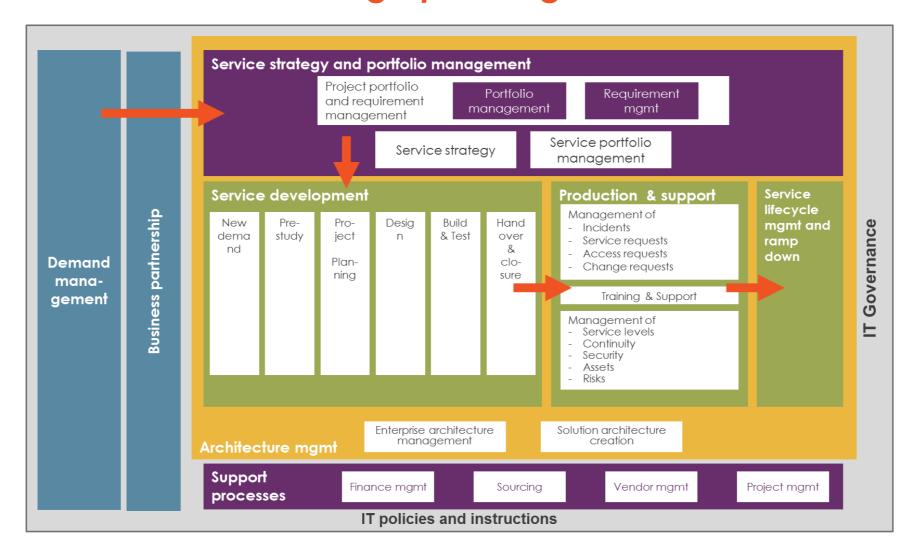
- Latest step extensive transformation agenda – All enabled by IT
- Operational IT transition
- Plus already agreed IT development agenda



Elementit IT johtamisessa organisaatiomyllerrysten keskellä



In continuous changes solid foundations creating stability – Strong operating model





In continuous changes solid foundations creating stability – Clear key targets & KPIs when leading IT

Enable Ahlstrom-Munksjö strategy implementation

Drive aligned Business process management with Business areas and Functions

Ensure reasonable and fit-for-purpose cost level (opex and capex)

Secure business continuity 24/7/365 in all countries

Provide services for end-users

Protect company security and minimize other IT related risk

Ensure compliance with privacy regulations

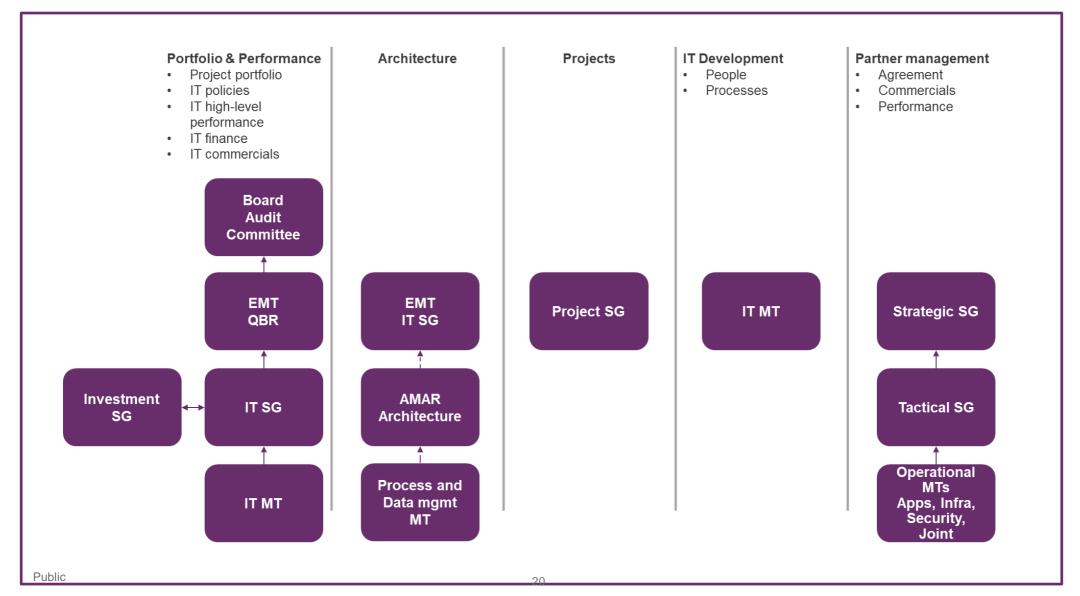
Ensure compliance with external and internal auditor requirements

IT Vision

We are a proactive enabler which provides secured, value-added solutions and services to support Ahlstrom-Munksjö strategy fulfilment and provide value for business to achieve its objectives.



In continuous changes solid foundations creating stability – Strong governance model

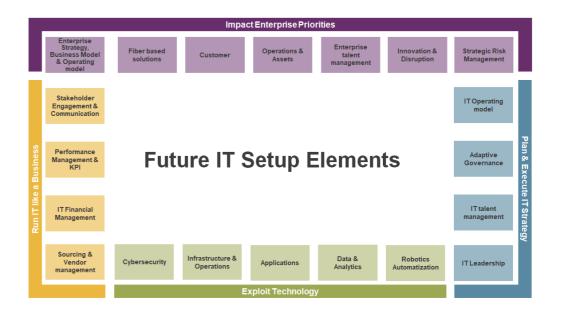




Response to newest changes New IT strategy published 09/2021

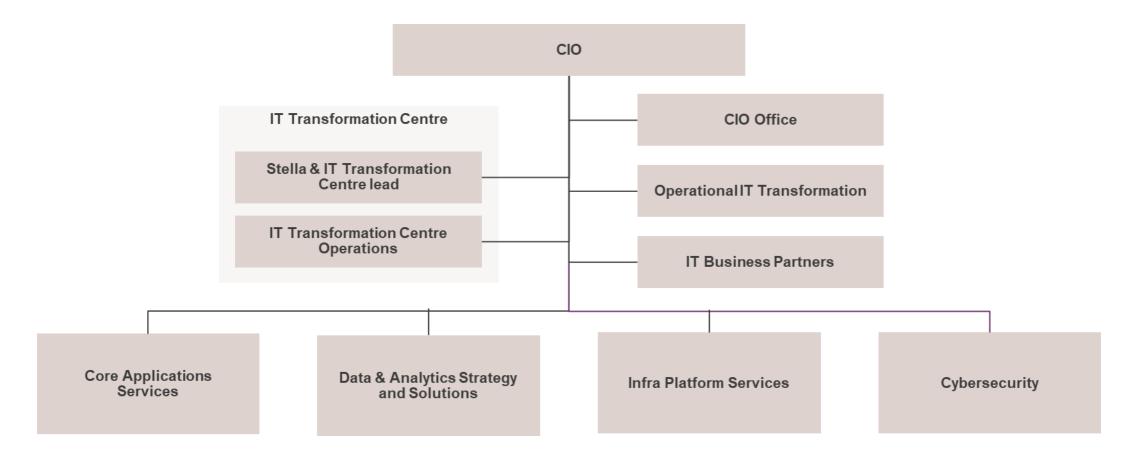
Ahlstrom-Munksjö IT Journey 2022 — 2026





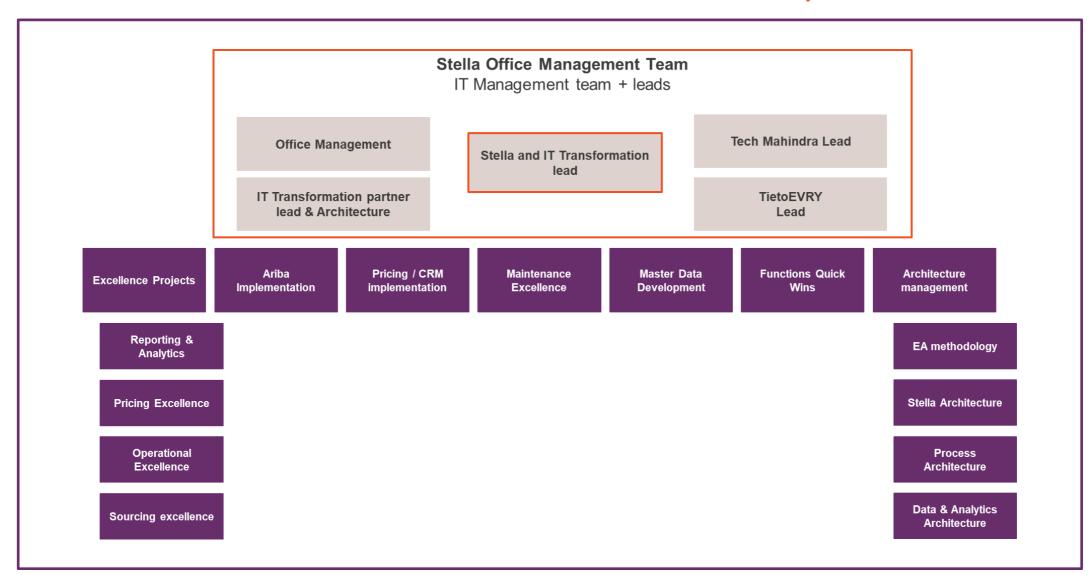


Response to newest changes New IT organization effective 1.11.



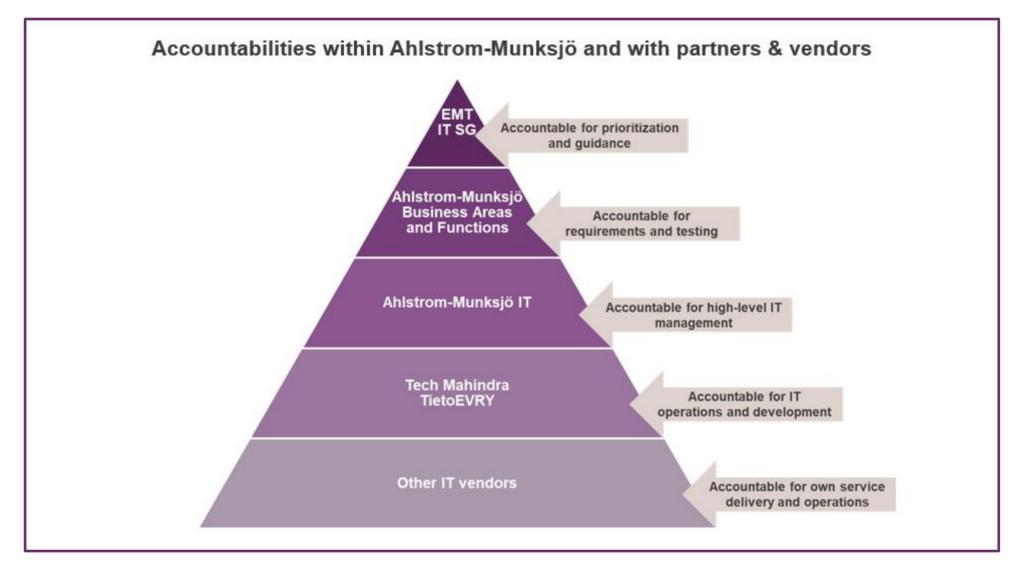


Response to newest changes IT Transformation Office established 08/2021





One end-to-end team principle has been followed since 2014 We succeed only together Not against customer & supplier relationship





IT leadership – How we are doing it

Currently challenge is massive agenda & how to keep all involved as needed

IT Management Team

Monthly Team meetings

Monthly meetings for External consultants

Subteam meetings

Meet regularly 1-2-1

Tech Mahindra Resourcing forum

Joint Leaders Forum

Ahlstrom-Munksjö Tech Mahindra TietoEVRY

Quarterly info sessions for Tech Mahindra

Quarterly info sessions for TietoEVRY team

COVID, Remote work and even higher speed of change has increased the meaning of strong leadership



Key realizations – How to lead IT on continuous change situation

Strong operating model

Consistent governance

IT strategy & organization to reflect changing situations

End-to-end one team with partners

Information sharing over whole team Each individual having time from management

Close involvement with Ahlstrom-Munksjö management to have deep understanding on strategy and targets



Kiitos!

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